

## Quality Assurance Analyst

*Medicom Health Interactive (MHI) is an award-winning developer of patient engagement software. Our customers are some of the most well-known hospitals, clinics and health care systems in the country. We are a leader in design and cutting-edge health technology and have been recognized as one of the 100 Best Companies to Work for in Minnesota and one of the Fast 50 (fastest growing companies in the Twin Cities).*

We have embarked on a tremendous growth initiative and are seeking a meticulously detailed and thorough Quality Assurance Analyst to help ensure that new products and improvements to our EVALIA<sup>®</sup> Health product line continue to meet our high expectations. In this position, you will primarily be working with a small team of testers and developers and will regularly collaborate with our design team.

**Job Title:** Quality Assurance Analyst

### **Job Duties and Responsibilities:**

- Develops software test plans that ensure requirements, technical designs, and interface designs are properly implemented
- Develops test cases to support test plans
- Develops regression and launch test plans to validate software prior to release
- Executes test plans and other testing tasks
- Documents all testing performed, iteratively record results/progress
- Clearly records issues found, referencing environment of test and supporting design documentation where appropriate
- Ensures testing activities are properly and fully completed in a timely manner
- Assists with the coordination of testing performed by other (non-QA) company staff
- Assigns issues to appropriate staff (development, technical design, interface design, content) and clearly communicates findings
- Performs other duties as assigned

### **Required Qualifications and Skills:**

- One or two years of software testing experience
- Exceptional proofreading skills
- Detailed understanding of bug tracking software (JIRA, etc.)
- Experience with Excel and/or other spreadsheet software
- Familiarity with UML and/or diagramming software (Lucidchart, Visio, Enterprise Architect, Agilian, etc.)
- Effective written and verbal communication skills
- Good critical thinking skills, highly organized and methodical, and strong attention to detail
- Flexibility to handle the variety of tasks assigned
- Excellent interpersonal skills needed to work in a small company environment
- Bachelor's degree or equivalent experience
- Eligible to work in the United States

### **Bonus Qualifications and Skills:**

- Experience with Salesforce
- Familiarity with automated testing tools (Cucumber, Selenium, Capybara, etc...)

To learn more about us, please visit our website at [www.medicomhealth.com](http://www.medicomhealth.com). Medicom offers a competitive compensation and benefits package. To apply, please submit your cover letter, salary expectations and resume to [careers@medicomhealth.com](mailto:careers@medicomhealth.com).

We are an Equal Opportunity Employer! No recruiters or personnel agencies, phone calls or walk-ins.